

# HOME CARE PACKAGE PRICE SCHEDULE

## Effective from 1 August, 2023

A BCR Communities Home Care Package (HCP) will give you the support you need to keep living independently in your own home and socially connected to your local community. Your experienced BCR Communities Care Manager will work with you and your support network, to create a personalised program based on your values, lifestyle, needs and goals.

While the quality of a service is the most important consideration, pricing is also a significant consideration. We want to ensure we meet the needs of our clients, which is why we are committed to open, honest and transparent pricing. There are no hidden charges, no exit fees, and no unnecessary co-contributions or additional fees.

Costs for services provided by Care Workers including personal care, shopping, cleaning, respite and social support	Hourly rate	Minimum charge or half hour booking
Monday-Friday 6am-8pm	\$77.50	\$56.20
Monday-Friday 8pm-12am	\$85.20	\$61.80
Monday-Friday 12am-6am	\$89.10	\$64.10
Saturday	\$98.50	\$71.00
Sunday	\$121.70	\$88.50
Public Holiday	\$155.60	\$112.30

Other Services	Rate
Registered Nurse	\$117 per hour
Social Worker	\$117 per hour
Enrolled Nurse	\$80 per hour
Travel	\$1.30 per kilometre
Transport to Activities	\$17 per trip
Social Activity Groups	Activity dependant – refer to monthly Social Connect calendar
Wellness classes	\$10-\$20 per class dependant on activity
Cottage Respite	Care Manager can provide further details
Cancellation Costs	As per Service Agreement
Advance Care Plan Support and Preparation based on your values	\$250

The total amount of a Home Care Package is made up of:

The Australian Government's contribution:

- the subsidy (and supplements, if eligible)see Table 1

Your contribution (the fees you may be asked to pay):

- your basic daily fee (which everyone receiving a Home Care Package can be asked to pay)see Table 2
- your income tested care fee (if you have been assessed as being able to contribute)see information below
- any additional fees you agree to.

Together, these funds cover your care services as well as the package management costs from your provider to organise and manage your package services.

Your Home Care Package budget sets out the total amount of funds available for your use. The funds in your budget are used to cover the cost of your care and services based on your care plan. Your Care Manager will break down your package budget to include the services and items you need based on your care plan.

The Australian Government contributes a different amount for each level of Home Care Package. The government subsidy for each package level and applicable supplements is as follows:

<b>Table 1</b>	<b>Level One</b>	<b>Level Two</b>	<b>Level Three</b>	<b>Level Four</b>
Government Subsidy per day	\$28.14	\$49.49	\$107.70	\$163.27
BCR Care Management per day	\$4.62	\$9.74	\$21.40	\$30.22
BCR Package Management per day	\$3.24	\$6.12	\$12.51	\$18.54
Dementia, Cognition & Veterans Supplement per day (if eligible)	\$3.24	\$5.69	\$12.39	\$18.78
<b>Other Supplements per day</b>		<b>All Levels</b>		
Oxygen		\$13.62		
Enteral feeding-bolus		\$21.58		
Enteral feeding-non bolus		\$24.24		

## **CARE MANAGEMENT**

Our HCP Team are committed to the highest standard of care management by applying person centred processes. You will be allocated a Care Manager as your contact person who is there to listen and help you through the My Aged Care journey. Your Care Manager will have regular contact with you, initially to explain the Home Care Agreement and then to design your service delivery Support Plan in-line with your budget.

Your Support Plan acknowledges your diversity and individual requirements to ensure your package of services provides a pathway to supporting you to live independently at home and in your community.

Care Managers will visit you at home and, in consultation with you, carry out a safety check to establish if there is any equipment or modification that may be helpful in maintaining your daily life and independence. They can also help you apply for any subsidies if relevant such as the viability, oxygen or the dementia, cognition and veterans supplement. Reviews are completed at least annually or if your needs change.

## **PACKAGE MANAGEMENT**

Our Management Team are responsible for meeting the New Aged Care Standards as an approved Provider for Home Care Packages. This includes ensuring the quality and safety of your services is provided at a high standard. Our Finance Team will look after the paperwork for you and assist in the smooth operations of your services. They will provide you with a monthly statement showing all financial income received and expenditure for the month and your remaining balance. Package Management also includes all the scheduling and communication with you regarding the times and days for your services.

## **STAFF TRAVEL COSTS TO VISIT YOU**

Clients may be eligible to receive the Government's viability supplement. This is to support the higher costs of delivering aged care services in rural and remote areas. BCR Communities will charge those clients receiving the viability supplement an amount equal to the viability supplement they receive to support the travel costs associated with our staff visiting you at home. The rate of the viability supplement payable in some of our service areas is currently between \$1.24 (mmm4) to \$2.75 (mmm5) per day. This charge is only applicable if clients receive the viability supplement, BCR will not charge a fee for staff travel costs to visit you. (mmm codes are based on where you live)

## INCOME TESTED CARE FEES

The income tested care fee is an extra contribution that some people pay, as determined through an income assessment. Your income tested care fee is calculated by Services Australia. This fee will reduce the subsidy the government contributes towards your Home Care Package. Note: If your financial situation changes while you are receiving care, your income tested care fee can change.

This fee is different for everyone. It's based on your individual income, including your pension. However, full pensioners and people with an income up to \$31,140.20 do not pay an income tested care fee.

You could pay up to \$17.42 per day, if you:

are single earning over \$31,140.20

are a member of a couple living together earning over \$24,117.60

are a member of a couple living apart due to illness earning over \$30,568.20

You could pay between \$17.42 – \$34.84 if you:

are single earning over \$60,268.00

are a member of a couple living together earning over \$46,072.00

are a member of a couple living apart due to illness earning over \$59,696.00

These cap amounts change with indexation on 20 March and 20 September every year and are up to date as at 20 March 2023.

## DAILY CARE FEES

BCR provides our clients with the choice of paying \$0 daily fees or paying up to the maximum daily fee amount. This choice is made by you at the initial home visit and any review when there is opportunity to discuss the services requested and view the budget required to deliver the requested services. Each individual has different needs and circumstances. At BCR we aim to provide the opportunity for all clients to have flexibility in what they can afford to pay.

Below is the maximum daily fee that can be paid each fortnight. This is determined by the Department of Health and Aged Care in March each year.

Table 2

Level One	Level Two	Level Three	Level Four
\$10.88	\$11.50	\$11.83	\$12.14