

**Effective from 1 August, 2024**

At BCR Communities we aim to give you the support you need to keep living independently in your own home and socially connected to your local community. The CHSP is an entry-level home support program that helps older people to live independently in their homes and communities. It also provides respite services to give carers a break.

The program aims to help people live as independently as possible; focus on working with them, rather than doing things for them and giving a small amount of help to a large number of people. Most people in the Community Home Support Programme (CHSP) only required one or two services to help them stay independent. Your experienced BCR Communities Representative will work with you and your support network, to create a personalised support plan based on your approved funding, values, lifestyle, needs and goals.

BCR Communities as a CHSP provider receives Australian Government funding through grant agreements to provide subsidised services to older people. Clients are expected to contribute towards the cost of the services they receive as per BCR Communities CHSP Client Contribution Policy. Please find below the new Client Contribution rates towards the cost of services according to the funded program. CHSP Clients will not be asked to cover the full cost of services. Please let us know if you are not able to pay the Contribution Fee due to Financial Hardship and we can provide you with a claim form to complete for consideration of a fee reduction.

You will be provided with a monthly invoice (by email or mail) that sets out the fees you are required to pay for the care and services you have received.

As per your Agreement with us, you will be required to pay fees to BCR monthly in arrears for the services you have received, plus any additional social activities costs (e.g. concert tickets) over the previous period by Direct Debit, EFT or other payment method by agreement. Please read the cancellation fee requirements as staff are still required to be paid if services are cancelled with less than seven (7) days' notice

<b>Services provided in your home</b>	<b>Hourly rate</b>
Personal Care	\$17.90
Domestic Assistance	\$17.90
Flexible Respite	\$17.90
Social Support Individual (provided by paid staff)	\$17.90
Social Support Individual (provided by volunteer)	\$8.50
Home Maintenance Program	\$21.80 per hour plus quoted amount for materials required

**COMMONWEALTH HOME  
SUPPORT PROGRAM (CHSP)  
PRICING SCHEDULE**



Short Notice Cancellation	Fees
Cancel without a full business days' notice (e.g. if service is rostered Monday, you need to cancel Thursday, or if service is rostered Wednesday you need to cancel Monday) or you are not at home when staff attend	Full cost of service will be charged.
Repeatedly cancel without seven (7) days' notice	We will contact you to discuss further and a flat cancellation fee may apply.
Cancel or suspend with more than seven (7) days' notice	No fees will be charged.

Social Activities and Respite Services (Social Support Group or Centre Based Respite)	Rate
<p><b>Social Connection Tours</b> (transport from and return to central meeting point included) Includes Lunch by the Sea Monday Lunch Club Magical Day Tours <b>If picked up from home or dropped back home there will be an extra charge of \$1.50 each way</b></p>	<p>\$20.00 distance travelled less than 100km return from meeting point \$30.00 distance travelled less than 200km return from meeting point \$40.00 distance travelled 200km or greater than 200km return from meeting point</p> <ul style="list-style-type: none"> <li>plus cost of entry &amp; food</li> </ul>
<p><b>Centre Based Groups</b> including 1. Social Connection and 2. Paradise Group</p>	<p>\$17.00 (lunch included) If picked up from home or dropped back home there will be an extra charge of \$1.50 each way</p>
Social Connection Outing(lunch and transport included)	\$30.00 plus cost of entry or activity (See monthly Social Connect Calendar)
Wellness classes (provided by contracted coordinator-full cost determined by contractor)	Subsidised by CHSP - \$7 per class (Balance per class payable to Instructor)
Short workshop or activity	\$6.00 plus cost of activity
All day workshop or activity	\$11.00 plus cost of activity
Carers Group (monthly)	No charge

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<b>Travel Charges</b>	<b>Rate</b>
<p>Travel in staff/volunteers car or staff/volunteer completing unaccompanied shopping (Kilometre limit agreed between client and BCR Communities Representative prior to service commencement)</p> <p>NOTE: There is no kilometre charge for staff travelling to you to provide services in your home.</p>	<p>\$1.36 per kilometre</p>