

Privacy Commitment Statement

BCR understands that your privacy is important to you and we are committed to handling your personal and health information responsibly in compliance with the [Privacy Act 1988 \(Cth\)](#), the [Australian Privacy Principles](#), [Health Records and Information Privacy Act 2002 \(NSW\)](#), the [Health Privacy Principles](#), the [Aged Care Quality Standards](#), the [NDIS Practice Standards](#) and the [National Principles for Child Safe Organisations](#).

To do that, BCR has developed and implemented its Privacy Policy and a number of procedures that protects your personal and sensitive information, reducing the likelihood of it being shared inappropriately with others.

More specifically, BCR will only collect your personal and sensitive information:

- directly from you or from someone you have nominated to provide the information on your behalf (your representative),
- to provide you with supports and services you have requested, and/or
- to consider your application for employment, volunteering or contracting services, and

will only disclose your personal and sensitive information to others if:

- you or your representative have provided us with consent,
- BCR is required or authorised by or under an Australian law or a court/tribunal order, and/or
- BCR is interacting with regulators and government departments or agencies in relation to a complaint made by you or your representative, or an incident that is reportable to a regulator under an Act or regulation.

BCR takes reasonable steps to ensure that the personal or sensitive information it collects and holds is protected from misuse, interference, loss, unauthorised access, modification or disclosure.

BCR also takes reasonable steps to ensure that the information we hold about you is accurate, complete and up-to-date and you have the right to request access to your personal information and request any corrections.

If you have any questions about how we deal with personal information, obtain a copy of [BCR's Privacy Policy](#) or wish to complain about a breach (or suspected breach) of your privacy, or wish to view and/or correct your personal information, please contact us emailing info@BCRcommunities.com or calling 1300 222 748. BCR's Privacy Officer is BCR's Chief Executive Officer.

If the matter is not resolved to your satisfaction, you can contact:

Office of Australian Information Commission (OIAC),
GPO Box 5288,
Sydney NSW 2001
Phone: 1300 363 992.
Email: foi@oaic.gov.au
Website: www.oaic.gov.au

